

SRW-5000/5500 Quick Info

Subject / Question	Answer	Further Information
What is the latest available software version for this model?	V4-22 is the current version (the overall version number usually relates to the version number of SYS1 or SYS2)	Contact BSC for upgrade details
How can I find the version of my currently installed software?	MAINTENANCE MENU->F1 (ROM VER) F1 toggles the next and successive pages	Maintenance Manual, Vol 1, Section 3-3-2
How to access the Maintenance Menu	SFT+DIAG	SFT is on the numeric keypad
How to access / clear the Error Logger	MAINTENANCE MENU->F2 (ERR LOG) F5/6/7 to select what is displayed F4 then SFT+F4 to clear the log	Maintenance Manual, Vol 1, Section 3-2-3
How to find which options have been installed	MAINTENANCE MENU->F5 (OPTIONS). F7 to show what function each installed option performs	Maintenance Manual, Vol 1, Section 3-2-4
Where can I find the list of error messages?	A short list is in the Operation Manual appendix.	The full list is in the Maintenance Manual, Vol 1, Section 2.
How to turn ON/OFF the automatic display of warning messages	VTR SETUP MENU item 120	Operation Manual Appendix
How to change the RECORD INHIBIT status	Cassette tab VTR SETUP MENU item 002 VTR SETUP MENU item 003 VTR SETUP MENU item 104	Operation Manual 3-3-3 Operation Manual Appendix
I have checked the RECORD INHIBIT settings and I am still unable to record HDW but SRW is OK (or vice-versa)	MAINTENANCE MENU ->OTHERS ->SYSTEM MENU->RECORD FORMAT select HDCAM-SR, HDCAM or AUTO	
How to set the REFERENCE signal	VTR SETUP MENU item 005 VTR SETUP MENU item 006	Operation Manual Appendix
How to display the CHANNEL CONDITION on the video monitor	VTR SETUP MENU item 629	Operation Manual Appendix
How to retrieve a jammed cassette	This is a task for an engineer	Maintenance Manual, Vol 1, Section 1-11
The control panel seems to be jammed in the closed position	The panel is restrained during transit by two metal rings held in place on the front feet by screws. Remove the rings to release the control panel. If the panel is still jammed then hinge servicing may be necessary.	Maintenance Manual, Vol 1, Section 1-6
How do I set the VTR to record Dolby audio?	Choose a pair of channels and the source of the signal in VTR SETUP MENU item 831. For HDCAM recording (SRW-5500 only) set BURST for Dolby-E or CONTINUOUS for Dolby-AC3.	Operation Manual Appendix.
How to change the VTR system time	In the ERROR LOGGER MENU select ALT+F9 (REAL TIME)	Maintenance Manual, Vol 1, Section 3-2-3
How to clean the heads	The BCT-HD12CL cleaning tape is recommended for this task (available from BSC)	Wet cleaning with ethyl alcohol can be performed by a competent VTR engineer

Updated: 2 December 2011