



<b>J-1/2/3 Quick Info</b>		
<b>Subject / Question</b>	<b>Answer</b>	<b>Further Information</b>
What is the latest available software version for this model?	Current version is V2.38	Contact BSC for upgrade details
How do I get into the VTR Setup Menu	Press SHIFT+MENU	Yellow text on control panel
How to access the Extended Menu (MENU ITEM 101 and higher)	Set Menu Item 099 MENU GRADE to ENHANCED	Operation Manual Basic Menu
How to enable the superimposed characters on the video monitor	Set MENU ITEM-005 to other than OFF	Operation Manual Basic Menu
How to access the Maintenance Menu	Press SHIFT+SET to open the VTR Setup Menu then press CTL/TC/UB+SET	Maintenance Manual Section 3-1
How can I find the version of my currently installed software?	MAINTENANCE MENU M3 OTHERS->M30 ROM VERSION	Maintenance Manual Section 3-5-2
Where do I find the internal signal generator	Audio MENU ITEM-808 Video MENU ITEM-710	Operation Manual Extended Menu
How to access / clear the Error Logger	MAINT MENU->M2 ERROR LOG Press CTL RESET to clear	Maintenance Manual Section 3-4
How to find which options have been installed	MAINTENANCE MENU M3 OTHERS->M30 ROM VERSION	Maintenance Manual Section 3-5-2
Where can I find the list of error messages?	Operation Manual Appendix	Maintenance Manual Section 2
How to display the CHANNEL CONDITION on the video monitor	MENU ITEM-012	Operation Manual Extended Menu
How to retrieve a jammed cassette	This is a task for an engineer	Maintenance Manual Section 1-10
How do I set the audio levels?	Headroom, Data Length, Non-Audio, Audio Emphasis all set in the Maintenance Menu ----- Output level is set with S101 on the IF board ----- Set MENU ITEM-114 to VARIABLE to enable control of the analogue outputs with the headphone level control	MAINT MENU M3 OTHERS ->M37 AUDIO CONFIG ----- Set the level to -3/0/+4dBm
How to clean the heads	The BCT-HD12CL cleaning tape (available from BSC) is recommended for this task (Operation Manual Appendix)	Wet cleaning can be performed by a VTR engineer. Maintenance Manual Section 4-2
How to change the system (525/625)	MENU ITEM-013	Operation Manual Basic Menu
I cannot digitise to Avid	The J-1/2/3 have no editing functions but the Avid still sends an edit command. A software upgrade (V1.34 or later) to the player provides a remedy.	Contact BSC for further upgrade details

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