

J-10/30 Quick Info		
Subject / Question	Answer	Further Information
What is the latest available software version for this model?	Current version is V1.09	Contact BSC for upgrade details
How do I get into the VTR Setup Menu	Press SHIFT+MENU	Yellow text on control panel
How to access the Extended Menu (MENU ITEM 101 and higher)	Set Menu Item 099 MENU GRADE to ENHANCED	Operation Manual 7-3 Basic Menu
How to enable the superimposed characters on the video monitor	Set MENU ITEM-005 to other than OFF MENU ITEM-027 =SDI MENU ITEM-033=i-LINK	Operation Manual 7-3 Basic Menu
How to access the Maintenance Menu	Press SHIFT+MENU to open the VTR Setup Menu then press CTL/TC/UB+SET	Maintenance Manual MAIN MENU-> SERVICE OVERVIEW-> MAINTENANCE MODE
How can I find the version of my currently installed software?	MAINTENANCE MENU M3 OTHERS->M30 ROM VERSION	Maintenance Manual M30:ROM VERSION
Where do I find the internal signal generator	Audio MENU ITEM-808 Video MENU ITEM-710	Operation Manual Section 7-4 Extended Menu
How to access / clear the Error Logger	MAINT MENU->M2 ERROR LOG Press CTL RESET to clear	Maintenance Manual M2:ERROR LOGGER
How to find which options have been installed	MAINTENANCE MENU M3 OTHERS->M30 ROM VERSION	Maintenance Manual M30:ROM VERSION
Where can I find the list of error messages?	Operation Manual Section 8-4	Maintenance Manual SELF DIAGNOSIS-> ERROR LIST
How to display the CHANNEL CONDITION on the video monitor	MENU ITEM-012	Operation Manual 7-3 Basic Menu
How to retrieve a jammed cassette	This is a task for an engineer	Maintenance Manual->Service Overview->How to->How to Remove the Cassette Tape Manually
How do I set the audio levels?	Headroom, Data Length, Non-Audio, Audio Emphasis all set in the Maintenance Menu ----- Output level is set with S101 on the IF board ----- Set MENU ITEM-114 to VARIABLE to enable control the analogue outputs with the headphone level control	MAINT MENU M3 OTHERS ->M37 AUDIO CONFIG ----- Set the level to -3/0/+4dBm
How to clean the heads	The BCT-HD12CL cleaning tape is recommended for this task (available from Broadcast Service Centre)	Operation Manual Section 8-2 Head Cleaning
How to change the system (525/625)	MENU ITEM-013	Operation Manual Section 7-3 Basic Menu

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This document is supplied by BSC in good faith to help with rapid location of regularly required information. Users are responsible for determining that they fully understand the implications of any changes made to their equipment as BSC cannot be held responsible for any problems that may arise from improper use. It is highly recommended that a competent engineer makes any required changes, particularly if the covers are removed.