



HDW-F500 Quick Info

Subject / Question	Answer	Further Information
What is the latest available software version for this model?	Current software versions are: SYS1 V2.52, SYS2 V2.54, CP V2.53, PD V2.54	Contact BSC for upgrade details
How can I find the version of my currently installed software?	Maintenance Menu->F1 (ROM VER)	Maintenance Manual, Part 1, Vol 1, Section 4-2-1
How to access the Maintenance Menu	Press the MAINTENANCE switch with a pointed object	This switch is accessed through a hole in the lower control panel
How to access / clear the Error Logger	Maintenance Menu->F2 (ERR LOG) then SFT+F4 to clear the log	Maintenance Manual, Vol 1, Section 4-2-2
How to find which options have been installed	Maintenance Menu->F5 (OPTIONS INF) F7 to show what function each installed option performs	Maintenance Manual, Vol 1, Section 4-2-6
Where can I find the list of warning messages and error messages?	A basic list is in the Operation Manual appendix	Greater detail in the Maintenance Manual, Vol 1, Section 3-2, 3-3, & 4-2
How to clear a warning message	Press ALT+F8 from the ERROR LOG Details in the Operation Manual Appendix	Maintenance Manual, Vol 1, Section 4-2-2.
How to change the RECORD INHIBIT status	Cassette tab, VTR SETUP MENU item 003 and 004 and RECORD INHIBIT MODE in the HOME menu	Operation Manual 3-3-3, 4-2-2 and Appendix, Maintenance Manual, Vol 1, Section 2-11
How to set the REFERENCE signal	VTR SETUP MENU item 005 VTR SETUP MENU item 006	Operation Manual Appendix
How to change the SYSTEM FREQUENCY	From the MAINTENANCE MENU Press SFT+F8 (MAINTE EXEC) Press F9 (OTHERS CHECK) Press F9 (SYSTEM MENU)	Maintenance Manual, Vol 1, Section 1-8-1
How to retrieve a jammed cassette	This is a task for an engineer	Maintenance Manual, Vol 1, Section 2-12
How do I set the VTR to record Dolby audio?	VTR SETUP MENU item 819 & 820 Set BURST DATA MODE for DOLBY E Set CONTINUOUS DATA MODE for AC-3 Details in the Operation Manual Appendix	Early units may require replacement of the APR-49 board and/or software upgrade to support AC-3
How to change the VTR system time	From the ERROR LOGGER MENU select ALT+F9 (REAL TIME)	Maintenance Manual, Vol 1, Section 4-2-2
How to clean the heads	The BCT-HD12CL cleaning tape is recommended for this task (available from BSC)	Wet cleaning with ethyl alcohol can be performed by a competent VTR engineer

Updated: 4 Jan 2010