

HDW-2000 Series Quick Info

Subject / Question	Answer	Further Information
What is the latest available software version for this model?	SY V6.44 & SV V6.43	Contact BSC for upgrade details
How can I find the version of my currently installed software?	MAINTENANCE MENU M3 OTHERS->M30 ROM VERSION	Maintenance Manual Vol 1, Section 3-5-2
How to access the Maintenance Menu	On the SS-89 board press S1500 (A-1) or set S1502-2 (B-1) to ON then access the menu by pressing HOME+MENU	Maintenance Manual Vol 1, Section 3-1
How to access the Extended Menu (MENU ITEM 101 and higher)	On the SS-89 board set S1502-1 (B-1) to ON then press MENU	Maintenance Manual Vol 1, Section 3-1
How to enable the superimposed characters on the video monitor	FUNCTION MENU Page 4->F4 CHARA	Operation Manual Section 7-2
How to access / clear the Error Logger	MAINTENANCE MENU M2 ERROR LOGGER or press ENTRY+MENU	Maintenance Manual Vol 1, Section 3-4
How to find which options have been installed	MAINTENANCE MENU M3 OTHERS->M30 ROM VERSION	Maintenance Manual Vol 1, Section 3-4
Where can I find the list of error messages?	A short list is in the Operation Manual Section 9-3.	The full list is in the Maintenance Manual, Vol 1, Section 2.
How to change the RECORD INHIBIT status	Cassette tab, MENU ITEM 107 & 310 and FUNCTION MENU Page 4->F5 REC INH	Operation Manual Section 7-2 & 8-4
How to set the REFERENCE signal	FUNCTION MENU Page 4->F2 OUTREF and MENU ITEM 309	Operation Manual Section 7-2 Section 8-4
How to display the CHANNEL CONDITION on the video monitor	MENU ITEM 012 (available with later software versions)	Operation Manual Section 8-3
How to retrieve a jammed cassette	This is a task for an engineer	Maintenance Manual, Vol 1 Section 1-11
How do I set the Audio Headroom?	From MAINTENANCE MENU M3 OTHERS->M37 AUDIO CONFIG ->M370 METER HEADROOM Also set the switches on the APR-52	Maintenance Manual Vol 1, Section 3-5-6 Vol 1, Section 1-14
How do I set the VTR to record Dolby audio?	From MAINTENANCE MENU M3 OTHERS->M37 AUDIO CONFIG ->M372 NON-AUDIO	Maintenance Manual Vol 1, Section 3-5-6
How to change the VTR system time	Time setting is accessed from the ERROR LOGGER	Maintenance Manual Vol 1, Section 3-4-3
How to clean the heads	The BCT-HD12CL cleaning tape is recommended for this task (available from BSC)	Wet cleaning with ethyl alcohol can be performed by a competent VTR engineer
How to change system frequency	MENU ITEM 013	Operation Manual Section 8-3
How can I tell if my machine is a /20?	If it was supplied as /20, or has been modified post sale to give /20 capability, then MENU ITEM 013 will have 23.98 and 24 options	A Cine Alta label near the EJECT button should have been applied in manufacture or when modified

Updated: 11 July 2011